

Health Matters

1499 Alpharetta Hwy., Ste. 100, Alpharetta, GA 30009

Phone: 770-740-8228 Fax: 770-346-9958

To our new patients:

Welcome to Health Matters. We are both pleased and honored that you have chosen us to help with your healthcare needs. It is our sincere desire to make each visit to our office as pleasant and worthwhile as possible.

Your initial chiropractic appointment has been confirmed for _____.
Thirteen pages including this letter will comprise your new patient documents.

For all first time patients, we ask that you follow the recommendations listed below. Your cooperation is most appreciated. Please read carefully and call if you have any questions. We suggest that you use the small circles as a means to check off each item completed. Thank you for your cooperation!

- Please arrive on time for your appointment, with your paperwork completed. If you have not completed your paperwork ahead of time, please arrive at least 30 minutes prior to your appointment to do so.
- Please refrain from wearing any scented products (e.g. perfume, cologne, lotion, after shave lotion, etc.). Many of our patients are highly sensitive or allergic to scented products. Our aim is to make every patient as comfortable as possible.
- Please wear comfortable clothing. Most chiropractic patients will be adjusted on the first visit.
- Please be sure to eat prior to your appointment. Eat a light, nutritious meal about one to two hours prior to your arrival. Initial examinations often take 1 - 1 ¼ hours to complete and we want to help ensure that your energy is maintained.
- Please be sure to bring your day planner, appointment calendar, or any other means you have to schedule future appointments.
- Please be sure to bring your insurance card, if applicable.
- We maintain a 24-hour cancellation policy. We reserve the right to assess a \$90 fee for all initial appointments cancelled with less than 24 hours confirmed notice.